



QUALITY ASSURANCE CHRONICLES

Q3 EDITION 2024



By
Quality Management
Directorate

Top News Highlights

Enabling Smart Quality Management
Ecosystem

Quality Reviews

Quality Improvement Plans

Institutional Engagements

Institutionalised Smart and
Transformative Quality Culture

Scholarship of Quality and Knowledge
Management

Welcome to this edition of our Quality Assurance Chronicles, where we highlight our progress in building a Smart Quality Management Ecosystem, latest development in our reflexive Institutional Engagements, Quality Reviews, Quality Improvement Plans, and in institutionalizing a Smart and Transformative Quality Culture at CPUT.



Cape Peninsula
University of Technology

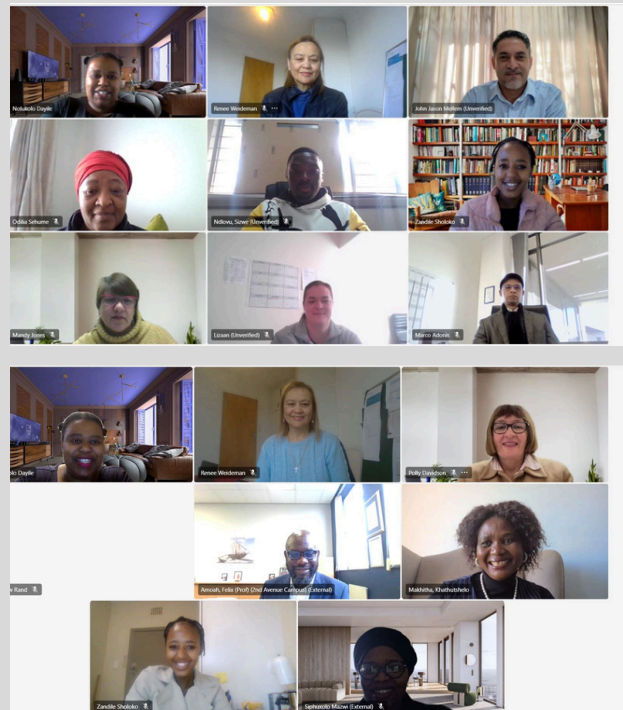
Enabling Smart Quality Management Ecosystem

The Quality Management Directorate (QMD) held a Quality Management Practice Standard (QMPS) engagement session with the Faculty of Business and Management Sciences on 23 May 2024. The QMPS, aligned with the CHE's Quality Assurance Framework (QAF), guides institutions in designing and managing internal quality assurance systems. This approach forms the foundation for extensive capacity development, quality reviews, and reflective engagements for staff and students.



Quality Reviews

In July, quality reviews were completed for two academic departments namely; Department of Food Science and Technology, and Marketing Department all underwent evaluations. These reviews are part of our commitment to maintaining high standards of quality and continuous improvement across all areas. We are excited about the positive impacts these quality reviews will bring.



Cape Peninsula
University of Technology

Quality Improvement Plans

The QMD, on behalf of the Office of the Vice-Chancellor, proudly announces the departments that achieved Blue-Flag Status during the March 2024 Departmental Quality Improvement Plan (DQIP) Validation cycle. This prestigious accolade is awarded to departments that have successfully addressed and closed all findings in their DQIPs, symbolising excellence in quality management.

Congratulations to the following departments:

- Biotechnology and Consumer Science
- Chemistry
- Conservation and Marine Sciences
- Environmental and Occupational Studies
- Horticultural Sciences
- Food Technology
- Sport Management
- Emergency Medical Sciences
- Intermediate Phase Studies
- Marketing
- Foundation Phase Studies
- Construction Management & Quantity Surveying
- Chemical Engineering
- Engineering and Geomatics
- Electrical, Electronic and Computer Engineering



Institutional Engagements

Staff Engagement

QMD engaged with staff from the following departments: Cost and Management Accounting, Media & Communication Studies, Industrial engineering, Senior Phase/ Further Education, Training, and the Nursing departments, Maritime Studies, Applied Legal Studies and Clothing and Textile departments. the purpose of the staff engagement was to foster collaboration, gather valuable feedback, and promote a culture of continuous improvement. Staff were willing and open to engage, and the engagement facilitated an open dialogue to understand staff perspectives, experiences, and challenges in their various roles within the department. The engagement also helped to identify areas for improvement and gathered suggestions to enhance the quality of the department's operations. and lastly, it provided a platform for QMD to collaborate with the department to provide solutions where possible.



Student Engagement

The QMD engaged with students extensively in May and June. There were students' independent critical reflection sessions for some departments: undergraduate and postgraduate students on separate platforms. Students were enthusiastic to reflect critically and shared their opinions on how they perceive quality in their departments. The departments that reflected with their students are the Analytical Chemistry department, Food Science and Technology, Media and Communication, Wellness Sciences and Marketing departments. QMD applaud the HODs of these departments for having reflected with their students.



Marketing



Analytical Chemistry

Food Sciences



Wellness Sciences

Institutionalised Smart and Transformative Quality Culture

Unlocking Excellence: Quality Promotion Workshop

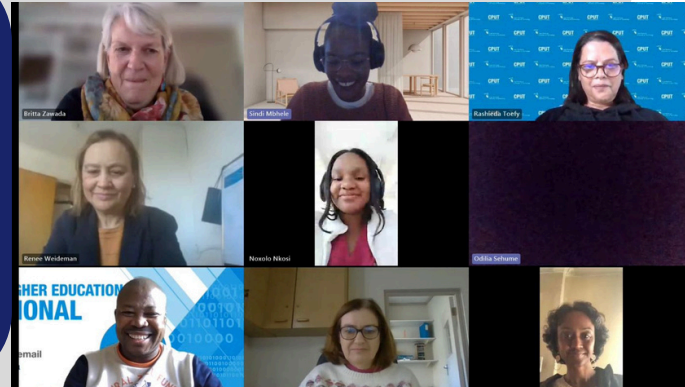
On 17 July 2024, the Faculty of Education staff, including both academics and support staff, gathered for the "Unlocking Excellence: Quality Promotion Workshop for a Transformative Culture Shift." The workshop aimed to instill a culture of quality among the faculty of Education staff, embedding a mindset of quality consciousness and a commitment to continuous improvement and excellence.

Participants enhanced their understanding and skills in quality principles, aiming to improve service delivery and enrich the student experience. This initiative marks a significant step towards fostering a transformative quality culture within the faculty



Scholarship of Quality and Knowledge Management

On 16 May 2024, the QMD held its second Quality Roundtable with Dr. Britta Zawada from the Council on Higher Education (CHE), who discussed Higher Education Practice Standards (HEPS) and their role in enhancing internal quality assurance.



“Quality is because we are.”



Vision

Quality will be led by people coming together to create a smart and transformative environment for learning, teaching, research and community engagement.



Mission

To institutionalize a smart and transformative quality culture across all facets of the university..



Cape Peninsula
University of Technology